



BIO

Brian Conner

**Director, Training and Product Support
Charlotte Pipe and Foundry Company**

Brian has 15 years of experience in the plumbing industry as a producer, trainer and installer. Currently Brian manages the Inside Technical Services department at Charlotte Pipe. His responsibilities include; management of customer service activities related to technical inquiries, administration of Charlotte Pipe's Product Knowledge Training program and the company's work on model codes and product standards.