

▪ **Subsidiaries of the ICC: IAS**
International Accreditation Service



ACCESS

Accreditation to Support
Building Safety

■ International Accreditation Service, Inc. (IAS) *Letter from the Chair*

Our goals at IAS this past year were to remain a resource for ICC's Governmental Members, show a strong presence in the construction sector and be the "I" in "ICC" with our growing portfolio of international clients around the world. I'm proud to say we have met these goals.

I was privileged to speak at the IAS Customer Appreciation Reception in October of 2011 to celebrate our 500th accreditation. IAS has grown by a remarkable 50 percent since then and now serves more than 750 accredited clients.

Through the use of new technologies, IAS staff has been able to increase its productivity without a loss of quality in service. And the move to simultaneously webcast IAS Accreditation Committee Hearings has given a voice to all parties who may have previously gone unheard. IAS staff and management are to be commended for responding creatively to greater demand for services by turning to technology.

Continuing its outreach to the construction sector, IAS attended nearly a dozen industry events this past year and hosted about as many training sessions. We continue to be a resource for ICC's Governmental Members through this presence, our website and the customer service team.

We are growing exponentially in the global market. To date, 200 of our 750 accredited clients are located outside the U.S. with approximately one in four new applications coming from organizations not in the U.S.

The stars have aligned to bring the best and brightest to IAS and there is surely more to come. My sincere thanks go out to my fellow members of the IAS Board of Directors and to the members of our Accreditation Committee and Technical Advisory Councils for their constant dedication and leadership.

I would like to show my appreciation and gratitude to our growing number of clients and thank them for giving IAS the opportunity to serve them. Our clients are our true measure of success.



A handwritten signature in black ink that reads "John L. Barrios".

■ **John L. Barrios**
Chair

■ International Accreditation Service, Inc. (IAS) President's Report

This past year has been very challenging for IAS as we have had to respond to exponential growth while maintaining our current level of staffing and resources. I'm pleased to say that—through the greater use of technology, smart process improvements and continued engagement with our stakeholders—we are now providing accreditation services to more than 750 clients.

Our new customer relationship management program and database software, along with redesigning our strategic processes, allowed us to streamline the certificate renewal process, make productivity enhancements in accounting and billing systems and heighten staff communication.

With the approval of IAS Accreditation Criteria AC476 at the February 2014 Accreditation Committee meeting, IAS expanded its accreditation offerings into a new field: organizations providing training and/or certification of commissioning personnel. This recent IAS entry into the sustainability arena is in support of the *International Green Construction Code*, which requires certain types of buildings to be commissioned.

We are grateful to our more than 750 clients for allowing us to serve their accreditation needs. We are especially thankful for the many clients who have grown with us since the very beginning. In making our transition to the Brea, California, Western Regional Office, we are poised to be even better able to serve your needs in the future.

I'd like to take this opportunity to recognize our staff and contract assessors who spent 2,200 days out in the field in 2013 and will work nearly 20 percent more for an incredible total of 2,600 days this year. I couldn't be prouder of all our full-time and contract staff. They play an important role in the future of IAS.

I would like to thank IAS Board Chairman John Barrios, the Board of Directors, Accreditation Committee Chair Thomas Phillips and the Accreditation Committee members, and the members of the seven IAS Technical Advisory Councils for their dedicated service and continuing support of our programs. Collectively, these volunteers donate hundreds of hours of valuable time to enhance the IAS brand.

Likewise, the continuing support from ICC Board President Stephen D. Jones, ICC CEO Dominic Sims and the entire ICC management and staff is acknowledged with deep gratitude.



A handwritten signature in black ink that reads "C.P. Ramani". The signature is written in a cursive, flowing style.

■ C.P. (Chuck) Ramani, PE, CBO
President

▪ **International Accreditation Service, Inc. (IAS)**

Annual Report

IAS provides objective evidence that an organization operates at the highest level of ethical, legal and technical standards. In 2013, IAS surpassed the \$5-million mark in sales for the first time in the company's history. Growth continues at a steady rate and as of July 1, 2014, the company is more than halfway to its end-of-year target to accredit 100 additional applicants to reach a total of 800 accredited clients.

National and International Conformity Assessment Programs

These programs provide accreditation to criteria based directly on standards that are recognized worldwide through a series of Mutual, or Multilateral, Recognition Arrangements. U.S. federal and state legislation has begun referencing these accreditations as a way to approve companies conducting testing, calibration, inspection or certification. Income from these programs combined is projected to generate 59 percent of IAS' 2014 revenue.

- Calibration Laboratories
- Inspection Agencies
- Management System Certification Bodies
- Personnel Certification Bodies
- Product Certification Agencies
- Testing Laboratories

ICC Member Programs

These programs provide accreditation to criteria developed through our transparent public process at the request, or for the direct benefit, of ICC Members. The programs assist with code compliance through "approval" of companies or raise the profile of the code official.

- Building Departments
- Fabricator Inspection Programs
- Field Evaluation Bodies
- Fire Prevention Departments
- Metal Building Manufacturer Inspection Programs
- Special Inspection Agencies
- Third-party Building Department Service Providers

ICC Strategic Partner Programs

Accreditation to criteria, developed for ICC strategic partners, through our transparent public process.

- Training Agencies
- Curriculum Development

As a pioneer in the accreditation profession, IAS actively develops new accreditation programs for organizations seeking to demonstrate the highest level of competence and service in their respective industries. IAS also provides training on the application of global standards as well as in-depth informative sessions on specific accreditation criteria. IAS proudly serves ICC, our parent company, by directing and staffing ICC's Global Services Department. More information about our programs is online at www.iasonline.org.

• IAS Board of Directors



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▪ **Chuck Ramani, PE, CBO**
(nonvoting member)
President

International Accreditation Service, Inc.
Brea, California