



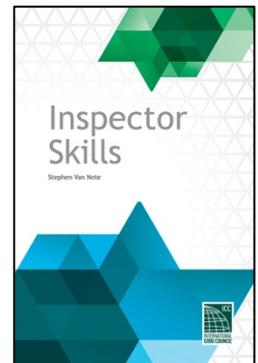
ICC NEWS RELEASE

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New ICC Publication Adds a Personal Touch to Building Inspection

Inspector Skills, a new publication from the International Code Council, is the first book ever to address the non-technical soft skills necessary for the people-related aspects of inspection for code compliance. When coupled with a solid technical knowledge of codes and construction practices, effective soft skills enhance an inspector's ability to interact with the public and contractors to successfully carry out job duties.



Inspector Skills raises awareness of the importance of soft skills and provides guidance for improving those proficiencies,” said Mark Johnson, ICC Executive Vice President and Director of Business Development. “Combining technical knowledge with effective soft skills prompts cooperation, generates respect and credibility, and improves the image of inspectors and code safety departments.”

The new guide is ideal for both veteran and new inspectors in any construction discipline. It addresses essential soft skills such as decision making, problem solving, professionalism, integrity, honesty and time management. These strengths support an inspector’s ability to ensure buildings are resilient, safe and code-compliant.

Inspector Skills is a must read for anyone interested in code enforcement inspections,” said Thomas F. Johnson, CBO, Director of Zoning, Building Codes and Health for the Town of Durham, N.H. “You may have a wealth of technical knowledge about the codes you’re

enforcing, but if you do not have people skills or present yourself in an unprofessional manner, your technical expertise can be overshadowed.”

Author Stephen A. Van Note is the Managing Director of Product Development for the Code Council, where he creates technical resources and teaches seminars. Van Note has 15 years of experience in code administration and enforcement, and more than 20 years of experience in the construction field. A certified building official and plans examiner, he also holds certifications in several inspection categories.

Inspector Skills is available for purchase in hard copy for \$24.95 (\$19.95 for ICC Members) Product Item #7104S or as a PDF download for \$23 (\$18.50 for ICC Members) Product Item #8950P585. ICC also offers full-day and half-day training seminars based on the book.

The International Code Council is a member-focused association. It is dedicated to developing model codes and standards used in the design, build and compliance process to construct safe, sustainable, affordable and resilient structures. Most U.S. communities and many global markets choose the International Codes.

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