

403.3

Crowd Manager


CHANGE TYPE. Addition

CHANGE SUMMARY. A crowd manager is now required for events where more than 1,000 persons congregate.

2009 CODE: 403.3 Crowd Manager. Trained crowd managers shall be provided for facilities or events where more than 1,000 persons congregate. The minimum number of crowd managers shall be established as a ratio of one crowd manager to every 250 persons. Where approved by the fire code official, the ratio of crowd managers shall be permitted to be reduced where the facility is equipped throughout with an automatic sprinkler system or based upon the nature of the event.

CHANGE SIGNIFICANCE. For Group A occupancies that are designed to accommodate large occupant loads, Section 403.3 now requires the





assignment of individuals as crowd managers. This requirement is applicable to indoor or outdoor events where the total number of occupants or attendees is greater than 1,000. When an event or venue has more than 1,000 persons in congregation, Section 403.3 specifies that 1 crowd manager be provided for each 250 individuals.

The code official is authorized under the requirements in Section 403.3 to reduce the ratio of crowd managers per occupants when the building is protected by an automatic sprinkler system or when the nature of the event does not warrant the application of the crowd manager requirement.

This code change does not specify the responsibilities for a crowd manager and what actions the individual should take in the event of a fire or natural or technological emergency at the event. Also, the intent of this provision is not to require the hiring of dedicated staff to fulfill this requirement. Employees who are properly trained in understanding the occupancy's fire safety plan can serve as crowd managers.