





Jag Manian conducts ISO 9001:2008 training in La Habra

## Participants Applaud ISO 9001:2008 Training

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SO 9001:2008 specifies the requirements for a Quality Management System (QMS) where an organization needs to ensure consistent quality of products and customer satisfaction. This standard lays down the roadmap for an effective QMS and is adopted widely. It can be applied to both manufacturing and service industries.

Interactive ISO 9001:2008 training was conducted by the International Accreditation Service (IAS) on March 9 -12 in La Habra, California. The training course provided by Jagdheesh Manian, was an interactive model featuring brainstorming and team exercises. The lessons learned were put to the test in a real-time model audit conducted by the participants.

During the training, Mr. Manian shed light on quality definitions, aspects of a quality management system and conformity assessment. The ethics and qualities of the auditor were addressed as part of the curriculum. At the completion of the model audit, Mr. Manian provided a critique which proved constructive for the participants. This training by IAS provided the participants with an enjoyable experience and a solid understanding of the Quality Management System. Mr. Manian's efforts were received by the participants with great applause.